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Overview

- Overview
- Eglin AFB Area Retirees
- AFI 36-3106
- Functional Areas of Support
- Retiree Issues/Concerns
- AF Audit Agency Audit of Retiree Program
- Conclusions

6/21/2012

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Eglin AFB Area Retirees

- Zip 325XX (as of 30 Sep 2011)
 - 32,000+ Military Retirees (\$72 million/mo.)
 - 16,800 Air Force Retirees (\$38 million/mo.)
 - 3,300+ Individuals Receiving Survivor Benefits
 - 1500+ AF Receiving Survivor Benefits

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Eglin Area Retirees

- Workload on Base Organizations
 - Pass/ID
 - Hospital
 - Casualty Assistance
 - Legal
- Customers/Users/Members
 - BX/Commissary
 - Club
 - Services (Golf Course, hobby shops, gym,etc.)
- Volunteers
 - Red Cross, Armament Museum, Pet Shelter, Airman & Family Readiness Center etc.

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RAO Authority: AFI 36-3106 Retiree Activities Program

- **Air Force Retiree Council**
 - AF/CC appoints Co-Chairs (Lt Gen Steven Polk, CMSgt of the Air Force Gerald Murray)
 - Reps from 15 Regions
 - Eglin in Region X - Florida
 - Col Terry Jensen (Hurlburt Field) Area rep
- **Air Force Personnel Center OPR for program**
 - AFPC/DSIAR
 - Supports Council
 - Formal interface for retirees to the active duty community
- **Majcom Responsibilities**
 - Implement retiree activities program at bases
 - Establish recognition programs

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AFI 36-3106 Retiree Activities Program

- RAO Director
 - Directs and manages RAO
- RAO Volunteers
 - Comply with applicable instructions and standards

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96ABW/CVR Functional Areas of Support

- Retiree Information Services
- Hospital Information Desk
- Satellite Pharmacy

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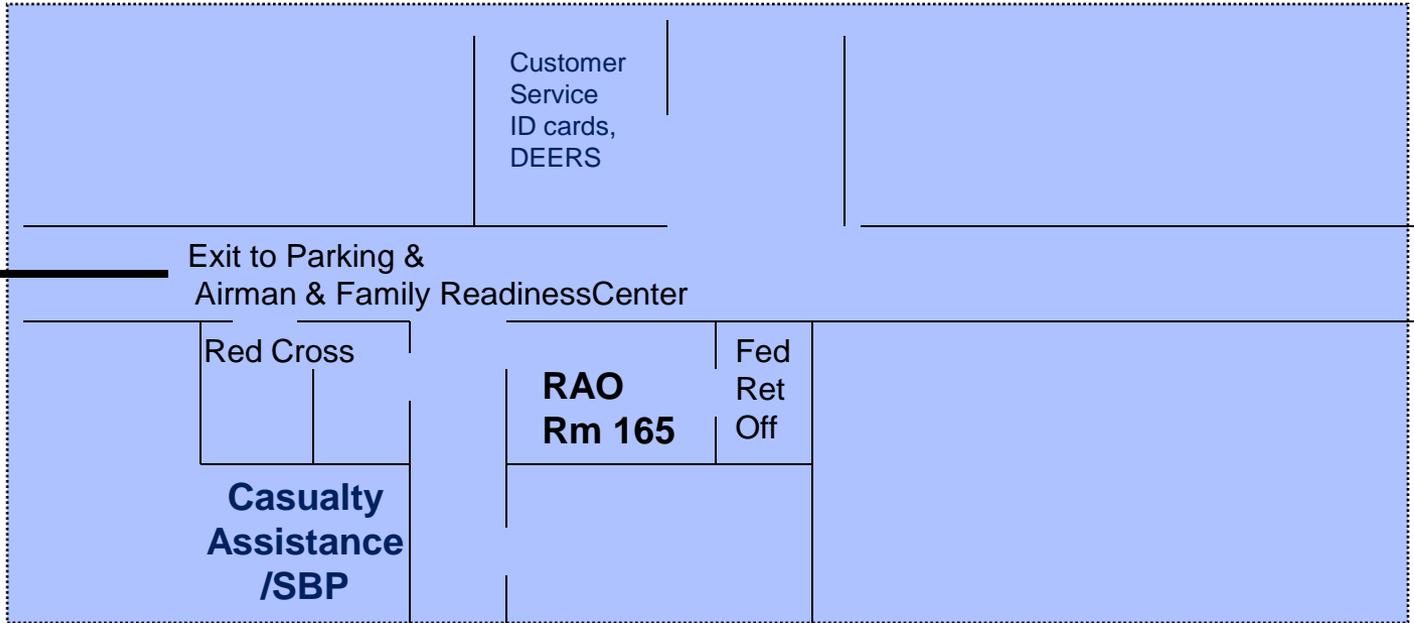
Retiree Information Services

- Answer retiree questions and/or advise how to take action
 - Healthcare
 - Pay
 - SBP
 - Casualty Assistance
- Represent Retirees on Various Base Committees
- Inform Retiree Community
 - Newsletter
 - Web site
 - E-mails

Van Matre

One way

Bldg 210 (310 W. Van Matre)
Main Entrance



One way

4th Ave

One way

West D Ave

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Eglin RAO Issues

- Budget Issues
 - For newsletter
 - For computer upgrades
 - TDY to retiree conference
- Computer support
- Volunteer Logical Access Card (VOLAC)
- Need more volunteers
- Roadblocks to gaining volunteers

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Hospital Information Desk

- Provide information to Hospital Users
 - Located at middle of hospital
 - Needs leader to run schedule
 - Need volunteers
 - New in-processing requirements

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Satellite Pharmacy

- Most active location
- Mostly staffed by Retirees – more volunteers needed
- New volunteer in-processing requirements
- Work with NCOIC

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2011 Eglin RAO Accomplishments

- Over 10,000 volunteer hours donated
- Improved and actively maintained Web Site on the Eglin Public site

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AF Audit Agency Audit

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- CSAF directed audit of AF Retiree Activities Program
- Audit Report published August 2011
- Audit Conclusions
 - Of 19 bases audited, 17 did not provide adequate support
 - Installations provided inconsistent levels of funding
 - Audit Recommendation
 - Wing and Group Commanders course be modified
 - AFI direct MAJCOM evaluate bases on support provided
 - AFI indicate Commander's responsible for technical/computer support

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Retiree Issues/Concerns

- Healthcare – pressure to increase fees
- SBP/Estate Planning
- Casualty Assistance
- Finance transition to MyPay interaction

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Conclusion

- Eglin Retiree Population well-supported by the base: DEERS, Tricare, Finance, etc
- Retirees make extensive use of base services (HAWC, golf course, BX, commissary, gym, clubs, etc)
- Retirees volunteer throughout the base community but roadblocks exist
- Overall assessment: Good