# Eglin Air Force Base

## Helping Agency Directory

**We’re here to help “YOU”**

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Click on links above to access agency information.

Download to your phone using a barcode app. You may have to go outside of your Gov’t facility, after you download, for the document to show up on your phone.
## Eglin Air Force Base

**Civilian Helping Agency Directory**

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The mission of the A&FRC is to provide targeted Airman and Family support and services that contribute to the mission readiness, resiliency, and well-being of the Team Eglin military community. A&FRC customers include military service members and their families (Active Duty, Guard, and Reserve), retirees, and DoD civilians.

**A&FRC Programs and Services (Call to see if you are eligible for a program or service)**


**Contact Information**

502 West Van Matre Avenue, Suite 1, Bldg 205
Eglin AFB FL 32542 Phone: 850-882-9060
Fax: 850-882-9669
Hours: 0800 - 1600, M-F

Casualty Assistance/Survivor Benefits Program: 850-882-3924
Alcohol and Drug Abuse Prevention and Treatment Program

The Alcohol and Drug Abuse Prevention and Treatment Program (ADAPT) provides information for Commanders, senior enlisted advisors, First Sergeants, and other senior personnel regarding substance abuse prevention and intervention education. Active duty members, family members, and retirees are eligible for counseling and treatment following TRICARE guidelines for access. Services include Substance Abuse Assessment, Substance Abuse Education and Prevention Classes, Outpatient Treatment, Aftercare Programs and Transitional Counseling.

For more information on the ADAPT Program, please contact 883-9352.

Contact Information
Eglin Hospital, 307 Boatner Road, Eglin AFB, FL 32542
Phone: 850-883-9352
Hours: 0700 - 1600, M-F
Services provided to: Active Duty Air Force

Area Defense Counsel

The Area Defense Counsel Works for You!

NOT YOUR COMMANDER!
NOT THE LEGAL OFFICE!
NOT ANYONE ON THIS BASE!

Capt Kelsey B. Shust
Area Defense Counsel

SSgt Barrett G. Johnson
Defense Paralegal

Your Defense Team

Independence and Confidentiality to ensure you are provided the best defense possible.

AFLOA/ADC
904 N. 2d Street, Bldg 451
Eglin AFB FL 32542-5470
Phone: (850) 882-4185/6
0800-1630 Mon-Fri

To set up an appointment, call DSN 872-4185

Advice and representation on:
- Rights Advisements
- Courts Martial
- Article 15s
- Administrative Discharges
- Line of Duty Determinations
- Reports of Survey
- LOC, LOA, & LOR Rebuttals
- UIFs & Control Rosters
- Referral Evaluations
- Re-enlistment Denials
Chapel

Program & Services
Worship services, religious rites and rituals, weddings, baptisms and funerals, religious education, ministry of presence/unit visitation, 100% confidential counseling, duty Chaplain available 24/7, marriage & family studies/retreats, single Airman outreach.

A Chaplain can be reached at 850-882-2111 during duty hours or for emergencies call the Command Post: 850-883-4020 after regular duty hours.

Contact Information:
Bldg 868, 202 N 8th Street, Eglin AFB, FL 32542
Phone: 882-2111
Hours: 0730-1630, M-F
http://www.eglin.af.mil/About-Us/Fact-Sheets/Display/Article/390948/eglin-chapel/
Civilian Health Promotion Services (CHPS)

**Mission**
To improve the quality of life for AFMC civilians through education and screening in order to sustain a safe, healthy, fit and ready civilian workforce.

**Programs & Services**
The Eglin CHPS program is provided through a partnership of Air Force Materiel Command and Federal Occupational Health and is open to all DoD appropriated-fund civilian employees serviced by Eglin Civilian Personnel Office. Our commitment is to encourage your physical well-being and quality of life, reduce your risk for preventable conditions, increase your awareness of nutrition and health and provide opportunities for healthy lifestyle change through screenings and education.

CHPS offers a wide variety of health education classes which can be provided at the location of your choice:
- Briefings, lunch-and-learns, Commander’s/Director’s Calls, unit off-sites, or almost any other setting that you prefer
- Annual, no-cost Cardiac Risk Profile (Cholesterol) Screenings
- Blood pressure checks/screenings, individual consultations, special events and seasonal health campaigns/challenges

The AFMC/CHPS official wellness website is AFMCwellness.com. The site is “dot com” for use from your work or home computer. (Website for Federal Civilian employees and Active Duty only)

**Contact Information**
850-883-8024
0630-1500, M-F, and By Appointment
Bldg 228, 307 East C Avenue, Eglin AFB FL 32542

Services provided to: All Federal Civilian Employees serviced by the Eglin Civilian Personnel Office. All classes are free of charge and open to everyone with base access.
Child Abuse/Domestic Violence

Family Advocacy: 850-883-8616
Services provided to: Active Duty, Military Family Members, & intimate partners
• Restricted Reporting now offered in certain situations for domestic violence
• Domestic Abuse Victim Advocate (DAVA)

Security Forces: outside of normal duty hours: 850-882-2502
Services provided to personnel on base
• This is not a referral agency, they provide law enforcement
• If child abuse or domestic violence is in progress call 911

Abuse Hotline 1-800-96-ABUSE (2-2873)
Community Support Coordinator

The CSC leads a cross-functional team with all of the helping agencies on Eglin AFB, for quality-of-life, personal readiness, and community issues to formulate long-term solutions. THE CSC also serves as the Community Action Information Board (CAIB) Executive Director, Integrated Delivery System (IDS) Chair, Resilience Program Specialist, and Master Resilience Trainer (MRT).

Contact the CSC if you would like resilience training within your organization.

The CSC also coordinates with all helping agencies on Eglin AFB to keep the Helping Agency information updated. If you have any issues with any of the phone numbers or links on the list please contact the CSC.

Contact Information

Phone: 850-885-6782/ DSN 755-6782
Bldg 2397, Rm 1, Eglin AFB, FL 32542
Drug or Alcohol Problems

Services provided to: Active Duty, Guard, Reserve, Retirees, & Appropriated Fund Civilians

Drug Demand Reduction (DDR)
Alcohol Dependency Program (ADAPT)

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Drug Demand Reduction Program

Mission

Deter the use and abuse of controlled illegal substances and misuse of prescription drugs through a comprehensive program of education, prevention, and deterrence. Provide scientifically accurate results that are forensically defensible.

Vision

Provide a drug free Air Force to support global power and global reach for the United States of America.

If you need more information about the DDR program please call 850-883-9460
For after hours assistance, please call 850-855-5945

Contact Information:
Bldg 2398, Room 101,
101 Chinquapin Drive, Eglin AFB, FL 32542
Phone: 850-883-9460/9463/9500
Hours: 0630-1600, M-F
Welcome to the Employee Assistance Program (EAP). We are committed to offering the highest quality care through assessment, counseling and referral services. EAP’s confidential, no cost services are designed for all DOD Civilian employees and their families. The Employee Assistance Program can help you with your personal or professional life, so please contact us. We look forward to helping you regain your enthusiasm and zest for life.

Counseling Services, to include

* Managing and reducing the stress and anger in your life
* Stopping the pain from alcohol and drug abuse
* Making personal and professional relationships even better
* Couple’s communication and Parenting skill building
* Supervisor and management consultation including:
  - Military supervisors of Federal Civilian Employees and military who work with Federal Civilian Employees civilians

Financial Services: Helping you achieve financial success
Legal Services: Expert consultation and referrals
WorkLife4You Services: https://www.worklife4you.com/index.html

Local Location Information:
Building 228, Room 105
307 East C Avenue, Bldg 228, Eglin AFB FL
Hours: 0730-1600 Mon – Fri

Employee Assistance Services:
Call the 24/7 Toll Free-Access line for a local appointment: 1-800-222-0364
1-888-262-7848 (TTY)
We care. Just call
www.FOH4You.com
### Equal Opportunity

**Civilian Complaints**

You must contact EO within 45 calendar days of the alleged discrimination

- Informal/Formal Complaints
- Defense Organizational Climate Survey (DEOCS)
- Human Relations Education
- Specialized EO Training
- Alternate Dispute Resolution
- Special “Observances“ Program
- Referral Services

**EO Services**

- Informal/Formal Complaints
- Defense Organizational Climate Survey (DEOCS)
- Human Relations Education
- Specialized EO Training
- Alternate Dispute Resolution
- Special “Observances“ Program
- Referral Services

**Military Complaints**

You must contact EO within 60 duty days of the alleged discrimination

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**Contact Information**

307 East C Avenue, Bldg 228
Eglin AFB FL 32542

Phone: 850-882-4285  Fax: 850-882-6533

Hours: 0730 - 1630, M-F

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Sexual Harassment/Assault
Exceptional Family Member Medical - (EFMP-M)

Services

This mandatory DoD program identifies medical, behavioral health and educational service requirements of family members in support of active duty sponsor reassignment and civilian employment both within the Continental United States (CONUS) and for overseas (OCONUS) assignments, to include Alaska, Hawaii and US Territories. EFMP-M personnel provide families with primary and specialty care administrative requirements (forms), information on assignment consideration and information on medical, behavioral health and special education assistance.

Eligibility

Enrollment is required for all active duty members who have at least one family member with ongoing medical, behavioral health or special educational needs.

Contact Information
307 Boatner Road, Eglin Hospital
Eglin AFB FL 32542
Phone: 850-883-9452
Hours: 0730 - 1600, M-F
Exceptional Family Member
Family Support - (EFMP-FS)

The EFMP-FS works with military and community agencies to provide comprehensive and coordinated community support, housing, education, recreational, and personnel services to families with special needs. The ultimate goal is for families to be empowered to improve their quality of life and have the skills to make the best decisions for the individual they are supporting and their family.

The EFMP-FS assists families with special needs by helping them identify and access programs and services including, but not limited to:

- Information and Referral
- Advocacy
- Resources
- Special Events
- Workshops and Trainings
- Respite Care Information
- Tricare ECHO information
- Relocation Assistance
- Financial Resource Information
- Early Intervention Information
- Special Education (IEPs, Section 504)
- State Services

Contact Information

301 West Van Matre Avenue, Bldg 210, Rm 153
Eglin AFB FL 32542 Phone: 850-883-4342
Fax: 850-882-6828
Hours: 0800 – 1600, M-F

www.eglinforcesupport.com
Exceptional Family Member-Family Support: 850-883-4342 (EFMP-FS)
Services provided to: Active Duty members who have at least one family member with ongoing medical, behavioral health, or special educational needs.
• Federal Civilian Employees will be referred to local agencies

Exceptional Family Member-Medical: 850-883-9452 (EFMP-M)
Services provided to: Active Duty members who have at least one family member with ongoing medical, behavioral health, or special educational needs.
Family Advocacy

The Family Advocacy Program (FAP) focuses on building healthy Air Force communities by preventing, intervening in and treating family maltreatment. The FAMILY ADVOCACY components include:

**Prevention**

*Outreach:* With a strong focus on education, training and collaboration to help strengthen military families, this service is a true resource to the installation. The Outreach Managers offer parenting classes, couples communication and relationship classes, stress and anger awareness/management classes on a quarterly basis. Additionally, briefings can be provided to agencies, units and the general public on topics such as child supervision, family violence, couples communication and anger management. The Outreach Managers work with leaders and agencies on and off base to identify resources for military families, foster working relationships, and increase awareness of family violence. Family Advocacy Strength-based Therapy (FAST) is a service that focuses on prevention counseling and is offered on a space available basis.

**New Parent Support Program (NPSP)**

This voluntary program provides support, counseling, and education to expectant parents or parents with children up to three years of age. Services are primarily provided through home visits. Educational opportunities and resources include parenting, breastfeeding, and information for expectant fathers.

**Intervention**

*Treatment:* The focus is on clinical services to military personnel and their families by identifying and treating incidents of child and spouse maltreatment or neglect. Treatment options include individual, marital and family therapy, consultation, case management, and crisis intervention.

Safety planning, advocacy, resources and information are available through the Domestic Abuse Victim Advocates (DAVA). To encourage early identification of *domestic abuse* and help victims get the care they need, the military provides options for both restricted and unrestricted reporting of adult domestic abuse.
Financial Hardships

**Airman & Family Readiness Center:** 850-882-9060
Services provided to Active Duty, Guard, Reserve, Retirees, & Federal Civilian Employees

**Employee Assistance Program:** 850-882-1551
Services provided to Federal Civilian Employees, NAF Civilians, DECA, Air Reserve Technicians, and their families

**Chapel:** 850-882-2111
Services provided to: All Military & Family Members, and All DoD Civilians
- Chaplains offer 100% Confidential Counseling. Chaplains stand ready to help individuals or couples navigate the spiritual aspects of financial management
Grief Reactions
Grief is a normal response to trauma.

Airman & Family Readiness Center: 850-882-9060
Military Family Life Counselor: 850-461-4525
Services provided to Active Duty, Guard, Reserve, Retirees, & Federal Civilian Employees

Chapel: 850-882-2111
Services provided to: All Military & Family Members, and all DoD Civilians
  - Chaplains offer 100% Confidential Grief Counseling (confidentiality applies even to issues involving potential harm to self or others, e.g. suicide/abuse)

Employee Assistance Program: 850-882-1551
Services provided to Federal Civilian Employees, NAF Civilians, DECA, Air Reserve Technicians, and their families

Mental Health and Disaster Mental Health Response Team (formerly Traumatic Stress Response Team): 850-883-8373
Services provided to: Active duty; Family Members of AD & retired mil seen on space available basis
  - Provides Psychological First Aid in the event of units experiencing a traumatic event or mass causality

Military One Source: 800-342-9647 http://www.militaryonesource.mil/

Please look for eligibility under each agency name.
Health Promotion

Mission
To cultivate a fit and healthy force through community health and outreach to achieve a “culture of health” as the social norm.

Targeted Areas:
- Tobacco Free Living
- Healthy Weight
- Nutritional Fitness
- Physical Activity

The focus areas are addressed through education, community outreach and policy/environmental change.

Contact Information
Bldg 228, 307 East C Avenue, Eglin AFB FL 32542
Phone: 883-8020
The Inspector General serves commanders/directors and their assigned organizations by executing the complaint resolution process designed to:

- Indicate where commander involvement is needed to correct systemic, programmatic, or procedural weaknesses and ensures resources are used effectively and efficiently
- Resolve issues affecting the Air Force mission promptly and objectively
- Create an atmosphere of trust in which issues can be objectively and fully resolved without retaliation or the fear of reprisal
- Assist commanders in instilling confidence in Air Force leadership

MATTERS (COMPLAINTS) APPROPRIATE FOR THE IG
Fraud, waste, and abuse or gross mismanagement; a violation of law, policy, procedures, instructions, or regulations; an injustice; abuse of authority, inappropriate conduct, misconduct, and allegations of restriction or reprisal.

IF YOU HAVE A COMPLAINT
Use your chain or command or local resources first; contact the IG if you’re still unable to resolve the issue.

Contact Information
101 West D Avenue, Bldg 1, Suite 107
Eglin AFB FL 32542
Phone: 850-882-5966 / Fax: 850-882-5008
Hours: 0730 - 1630, M-F
Restriction – Preventing or attempting to prevent members of the Armed Forces from making or preparing to make lawful communications to Members of Congress and/or an IG.

Reprisal – Taking or threatening to take an unfavorable personnel action or withholding or threatening to withhold a favorable personnel action on a military member for making or preparing to make a protected communication.

Protected Communication -
1. Any lawful communication not conveying an admission of misconduct, violation of the UCMJ, or violation of other applicable statutes, to a Member of Congress or an IG.
2. A communication in which a member of the Armed Forces communicates information that the member reasonably believes evidences a violation of law or regulation, including a law or regulation prohibiting sexual harassment or unlawful discrimination, gross mismanagement, a gross waste of funds or other resources, an abuse of authority, or a substantial and specific danger to public health or safety, when such communication is made to any of the following (this list is not all inclusive): Member of Congress or a member of their staff; an inspector general or a member of the inspector general’s staff; personnel assigned to DoD audit, inspection, investigation, law enforcement, equal opportunity, safety, or family advocacy organizations; any person in the member’s chain of command; the Chief Master Sergeant of the Air Force, Command Chiefs, Group/Squadron Superintendents, and First Sergeants.
Services provided to: Active Duty, Retirees, and their Family Members (FM)*
Reservists and National Guard on Title 10 or Title 32 orders and their FMs

*Please contact the law center for more information on eligibility

Legal Office

Air Force attorneys provide free legal services and advice on personal and civil legal matters to eligible beneficiaries.

Services

Notarial Services:
0800 – 1500 (Mon – Thurs)
0800 – 1200 (Fri)

Powers of Attorney:
0800 – 1500 (Mon – Thurs)
0800 – 1200 (Fri)

Wills (AD / AD FM):
0830 – 1030 (Tues, Thurs) (Walk-ins)

Wills (Ret / Ret FM):
0830 – 1030 (Wed) (By Appointment ONLY)

Legal Advice (AD / AD FM):
0830 – 1030 (Tu, Th) (Walk-ins)

Legal Advice (Ret / Ret FM):
0830 – 1030 (W) (By Appointment ONLY)

Contact Information
501 W. Van Matre Avenue, Bldg 2
Eglin AFB, FL 32542
Phone: 850-882-4611
Fax: 850-882-6176

Web Address: http://www.eglin.af.mil/Units/Legal-Office
AF Legal Assistance: https://aflegalassistance.law.af.mil/
Mental Health

- **Treatment Services**: The Mental Health Clinic offers individual and group counseling to individuals experiencing difficulty with personal or relational problems. Medication evaluation and treatment is also available.

- **Educational Classes**: The Mental Health Clinic offers a wide variety of psycho-educational classes designed to help individuals cope and function more effectively. Stress and Anger Management are popular classes that are offered frequently.

- **Outreach**: The goal of Outreach is to reduce the stigma associated with mental health. We can be invited to attend your unit’s PT sessions, do an informal unit social visit and provide briefings on any mental health related topic.

- **Suicide Prevention**: The Mental Health Clinic can provide suicide prevention information to all personnel. The goal is to reduce stigma and train personnel to identify individuals at risk and intervene appropriately.

- **Disaster Mental Health**: Disaster Mental Health services are designed to help personnel involved in a potentially traumatic event understand and process their reactions in order to speed recovery and prevent later problems. We can provide education and consultation within 24-48 hours of a Commander’s request.

- **Crisis Intervention**: Available for those individuals who are suicidal or having severe difficulty coping. Emergency evaluations may be available at a Commander’s request for individuals they feel may be suicidal, homicidal, or unable to care for themselves.

Eligibility:
- Active Duty Personnel

*If a crisis occurs outside of regular duty hours, report to the Eglin Emergency Room.*

*Appointments can be made by calling the Mental Health Clinic directly or by referral from your Primary Care Manager.*

*Family Members of active duty and retired military seen on a space available basis.*

*Minors are not seen in Eglin Mental Health*

**Contact Information:**
- COMM: 850-883-8373
- DSN: 875-8373

**Family Advocacy:** 850-883-8616

**Hours of Operation:**
- 0700–1600 M–F

Services provided to: Active duty, family members of active duty and retired military seen on a space available basis.
Psychological Distress

Airman & Family Readiness Center: 850-882-9060
Military Family Life Counselor: 850-461-4525
Services provided to Active Duty, Guard, Reserve, Retirees, & Federal Civilian Employees

Chapel: 850-882-2111
Services provided to: All Military & Family Members, and all DoD Civilians
- Chaplains offer 100% Confidential Counseling. (This confidentiality applies even to issues involving potential harm to self or others, e.g. suicide/abuse.)

Employee Assistance Program: Call 24/7 Toll Free-Access line for a local appointment: 1-800-222-0364 or Text Telephone 1-888-262-7848
Services provided to Federal Civilian Employees, NAF Civilians, DECA, Air Reserve Technicians, and their families.

Family Advocacy: 850-883-8616
Services provided to: Active Duty, Military Family Members, & intimate partners

Mental Health and Disaster Mental Health Response Team (formerly Traumatic Stress Response Team): 850-883-8373
Services provided to: Active duty; Family Members of AD & retired mil seen on space available basis
- Provides Psychological First Aid in the event of units experiencing a traumatic event or mass causality.

Military One Source: 800-342-9647 http://www.militaryonesource.mil/ (24/7)

Please look for eligibility under each agency name.

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Relationship Issues

**Airman & Family Readiness Center**: 850-882-9060
**Military Family Life Counselor**: 850-461-4525
Services provided to Active Duty, Guard, Reserve, Retirees, & Federal Civilian Employees

**Chapel**: 850-882-2111
Services provided to: All Military & Family Members, and all DoD Civilians
- Chaplains offer 100% Confidential Counseling. (This confidentiality applies even to issues involving potential harm to self or others, eg. suicide/abuse.) We stand ready to help couples navigate the spiritual areas of life—both personally and relationally.

**Employee Assistance Program**: Call the 24/7 Toll Free-Access line for a local appointment: 1-800-222-0364 or Text Telephone 1-888-262-7848
Services provided to Federal Civilian Employees, NAF Civilians, DECA, Air Reserve Technicians, and their families.

**Family Advocacy**: 850-883-8616
Services provided to: Active Duty, Military Family Members, & intimate partners
- Couple's Therapy (includes unmarried intimates) and multiple educational classes to improve skills and relationship satisfaction.


Please look for eligibility under each agency name.

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Security Forces

Emergency: 911
SFS outside of normal duty hours: 850-882-2502

Command Post
Direct Line: 850-883-4020
Sexual Assault Prevention and Response

Point of Contact for all Eglin and Arnold AFB sexual assaults involving military members and their adult family members, and federal civilian employees.

- Provides crisis intervention, support, information/referral for reports of sexual assault.
- Victim Advocates available 24/7 (victim’s choice)
- Restricted (confidential) Reports – can only be made to the Sexual Assault Response Coordinator (SARC), Victim Advocate or Military Medical Personnel
  - Restricted reports are not reported to law enforcement or command (no investigation initiated)
- Unrestricted Reports – made through normal channels (SARC, Victim Advocate, or mandatory reporter)
  - Unrestricted Reports are reported to law enforcement and commander (investigation initiated)
  - *Mandatory Reporters – required to report all sexual assaults to SAPR & AFOSI
  - Making a report/disclosing of a sexual assault to any mandatory reporter will result in an UNRESTRICTED report

*Mandatory Reporters
Law Enforcement (SFS, AFOSI, CID, NCIS)
Commander
1st Sgt
Immediate Supervisor
Any person in Chain of Command

Contact Information
605 Inverness Rd, Bldg 605
Eglin AFB, Fl 32542
Phone: 850-882-SARC (7272)
24/7 cell: (850-240-3219)
Hours: 0700-1630, M-F
http://www.eglin.af.mil/About-Us/SAPR/

*Return to Federal Civilian Employee page *Sexual Harassment/Assault

Use buttons below to go to pages
Sexual Harassment/Assault

**Chapel:** 850-882-2111

Services provided to: All Military & Family Members, and all DoD Civilians

- Chaplains offer 100% Confidential Counseling. (This confidentiality applies even to issues involving potential harm to self or others, eg. suicide/abuse.) Chaplains stand ready to assist individuals who have been victims of sexual harassment/abuse and process the spiritual implications of such events.

**Equal Opportunity:** 850-882-4285

Services provided to: Active Duty, Guard, Reserve, Retirees, & Federal Civilian Employees

**Family Advocacy:** 850-883-8616

Services provided for: Family member sexual assault and/or harassment.

**Sexual Assault Prevention & Response (SAPR):** 850-882-7272

Services provided to all Eglin and Arnold AFB sexual assaults victims involving military members, their adult family members or federal civilian employees, (minors are referred to Family Advocacy; see below).

Please look for eligibility under each agency name. Restricted (confidential) Reports – can only be made to the Sexual Assault Response Coordinator (SARC), Victim Advocate or Military Medical Personnel.

Return to Federal Civilian Employee page
School Liaison

Mission, Vision, Goals

The School Liaison Program aims to connect schools, families and communities in order to meet the educational needs of the military connected child.

• Promote communication between local K-12 schools, military families, installations and the community.

• Support parental involvement to identify barriers to academic success.

• Develop solutions in partnership with local educational activities and military connected families for successful educational and school transitions.

Contact Information:

Bldg 210, Rm 153
301 W. Van Matre Avenue, Eglin AFB, FL 32542
96fss.eglinschoolliaison@eglin.af.mil
Phone: 882-4319
Hours: 0730-1700, M-F

Stress Management

Airman & Family Readiness Center: 850-882-9060
Military Family Life Counselor: 850-461-4525
• Services provided to: Active Duty, Guard, Reserve, Retirees, & Federal Civilian Employees

Chapel: 850-882-2111
• Services provided to: All Military & Family Members, and all DoD Civilians
➢ Chaplains offer 100% Confidential Counseling. (This confidentiality applies even to issues involving potential harm to self or others...suicide/abuse.)

Civilian Health Promotion Services (CHPS): 850-883-8024
• Services provided to: All Federal Civilian Employees serviced by Eglin Civilian Personnel

Employee Assistance Program: Call the 24/7 Toll Free-Access line for a local appointment: 1-800-222-0364 or Text Telephone 1-888-262-7848
Services provided to Federal Civilian Employees, NAF Civilians, DECA, Air Reserve Technicians, and their families.

Family Advocacy: 850-883-8616
Services provided to: Active Duty, Military Family Members, & intimate partners.
• Family Advocacy Outreach offers educational classes including Stress & Anger Management.

Mental Health: 850-883-8373
Services provided to: Active duty
• Family Members of AD & Retired Mil seen/space available basis
Suicide Risk
TAKE ALL SUICIDIAL COMMENTS SERIOUSLY!

Chapel: 850-882-2111
Services provided to: All Military & Family Members, and all DoD Civilians
• Chaplains offer 100% Confidential Counseling. (This confidentiality applies even to issues involving potential harm to self or others...suicide/abuse.) Chaplains stand ready to help couples navigate the spiritual areas of life

Command Post: Direct Line: 850-883-4020

Mental Health: 850-883-8373
Services provided to: Active duty; Family Members of AD & Retired Mil seen on space available basis
• Provides suicide prevention, crisis intervention treatment services, educational classes, and outreach

Security Forces:
Emergency: 911
SFS outside of normal duty hours: 850-882-2502

Call 911
Please look for eligibility under each agency name.

National Suicide Hotline: 1-800-784-2433
National Suicide/Crisis Text Line: Text 741-741
Suicide Risk
TAKE ALL SUICIDIAL COMMENTS SERIOUSLY!

Security Forces:
Emergency: 911
SFS outside of normal duty hours: 850-882-2502

Chapel: 850-882-2111
Services provided to: All Military & Family Members, and all DoD Civilians
• Chaplains offer 100% Confidential Counseling. (This confidentiality applies even to issues involving potential harm to self or others...suicide/abuse.) Chaplains stand ready to help couples navigate the spiritual areas of life.

Employee Assistance Program:
850-882-1551; FOH 1-800-222-0364 (24/7)
Services provided to: Federal Civilian Employees, NAF Civilians, DECA, Air Reserve Technicians, and their families

National Suicide Hotline: 1-800-784-2433
National Suicide/Crisis Text Line: Text 741-741

Please look for eligibility under each agency name.
Group Support Battalion FRSA: (850) 885-2042
1st Battalion FRSA: (850) 885-2152
2nd Battalion FRSA: (850) 885-2252
3rd Battalion FRSA: (850) 885-2319
4th Battalion FRSA: (850) 885-2421
Group Sexual Assault Response Coordinator (SARC): (850) 885-4357
Group Employment Opportunity Assistant (EOA): (850) 885-4357
Group Ministry Team: (850) 885-7234/7235
Group Legal Assistance: (850) 7246/7257/7259
Group School Liaison Officer (SLO): (850) 882-4319
Group Military Family Life Consultant (MFLC): (850) 797-8743
Army Exceptional Family Member Program (EFMP) Site Navigator (Non-Medical): (850) 885-7246
Airman & Family Readiness Center – 850-882-9060
### 919<sup>TH</sup> Special Operations Wing
**Resource Contact Information**

<table>
<thead>
<tr>
<th>Duke Field Agencies (UTA Weekends Only)</th>
<th>Duke File Agencies (Weekdays &amp; UTA Weekends)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equal Opportunity Office (850) 883-6264</td>
<td>Airman and Family Readiness Center:</td>
</tr>
<tr>
<td>Legal Assistance Office (850) 883-6902</td>
<td>(850) 883-6471/6474</td>
</tr>
<tr>
<td>Mental Health (850) 875-6377</td>
<td>Command Post (850) 883-6701</td>
</tr>
<tr>
<td>Preservation of the Force &amp; Family Office</td>
<td>Military Family Life Counselor (850) 333-9909</td>
</tr>
<tr>
<td>SARC Reserve Liaison: (850) 883-6377</td>
<td>Public Affairs (850) 883-6347</td>
</tr>
<tr>
<td>Chaplain’s Office (850) 993-6707</td>
<td>Inspector General (850) 883-6571</td>
</tr>
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</table>

### Eglin AFB Services Available for Duke Field Personnel

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airmen Against Drunk Driving</td>
<td>(850) 882-SAFE (7233)</td>
</tr>
<tr>
<td>Chaplain’s Office</td>
<td>(850) 882-2111</td>
</tr>
<tr>
<td>Command Post</td>
<td>(850) 883-4020</td>
</tr>
<tr>
<td>Federal Civilian Employee</td>
<td></td>
</tr>
<tr>
<td>Assistance Program Call for</td>
<td></td>
</tr>
<tr>
<td>local appt: (800) 222-0364</td>
<td></td>
</tr>
<tr>
<td>Equal Opportunity</td>
<td>(850) 882-4285</td>
</tr>
<tr>
<td>Family Advocacy Office</td>
<td>(850) 883-8616</td>
</tr>
<tr>
<td>Military Family Life Counselor</td>
<td>(850) 333-9909</td>
</tr>
<tr>
<td>Sexual Assault Response</td>
<td>(850) 882-7272</td>
</tr>
<tr>
<td>Coordinator</td>
<td>(850) 863-4777</td>
</tr>
<tr>
<td>Shelter House</td>
<td></td>
</tr>
<tr>
<td>Victim Advocate, 24 hour</td>
<td>(850) 882-7272</td>
</tr>
<tr>
<td>reporting,</td>
<td></td>
</tr>
<tr>
<td>(850) 882-7272</td>
<td></td>
</tr>
</tbody>
</table>

### Other Agencies

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abuse Hotline</td>
<td>(850) 962-2873</td>
</tr>
<tr>
<td>Federal Civilian Employee</td>
<td></td>
</tr>
<tr>
<td>Assistance Program</td>
<td>(800) 222-0364</td>
</tr>
<tr>
<td>Military One Source</td>
<td>(800) 342-9647</td>
</tr>
<tr>
<td>National Suicide Prevention</td>
<td>(800) 273-8255</td>
</tr>
<tr>
<td><strong>External Agencies Quick Reference Phone Numbers</strong></td>
<td></td>
</tr>
<tr>
<td>--------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td><strong>Adult Basic Education/Adult Literacy</strong></td>
<td>1-850-729-5387</td>
</tr>
<tr>
<td><strong>American Cancer Society</strong></td>
<td>1-888-244-9599</td>
</tr>
<tr>
<td><strong>American Diabetes Association</strong></td>
<td>1-800-DIABETES</td>
</tr>
<tr>
<td><strong>American Heart Association</strong></td>
<td>1-800-AHA-USA1</td>
</tr>
<tr>
<td><strong>American Red Cross, NW Florida</strong></td>
<td>1-850-682-3356 (24 hrs.)</td>
</tr>
<tr>
<td><strong>ARC of Emerald Coast (assistance for developmentally disabled individuals)</strong></td>
<td>1-850-682-9224</td>
</tr>
<tr>
<td>- Fort Walton Beach</td>
<td>1-850-863-8578</td>
</tr>
<tr>
<td>- Crestview</td>
<td></td>
</tr>
<tr>
<td><strong>Big Brothers/Big Sisters, NW Florida</strong></td>
<td>1-850-664-5437</td>
</tr>
<tr>
<td><strong>Catholic Charities</strong></td>
<td>1-850-244-2825</td>
</tr>
<tr>
<td><strong>Child Advocacy Center, 401 McEwen Dr, Niceville FL</strong></td>
<td>1-850-833-9237, Fax 850-833-9238</td>
</tr>
<tr>
<td><strong>Children/Adults w/ADD and ADHD (CHADD)</strong></td>
<td>1-800-233-4050</td>
</tr>
<tr>
<td><strong>Crisis Text line <a href="http://www.crisistextline.org/">http://www.crisistextline.org/</a></strong></td>
<td>Text 741-741</td>
</tr>
<tr>
<td><strong>Deaf &amp; Hard of Hearing of NW FL</strong></td>
<td>1-850-433-7128</td>
</tr>
<tr>
<td><strong>Department of Children and Families, Circuit 1, NW FL</strong></td>
<td>1-850-595-8200</td>
</tr>
<tr>
<td><strong>Children’s Medical Services</strong></td>
<td>1-800-381-3685</td>
</tr>
<tr>
<td><strong>Career Source Okaloosa/Walton</strong></td>
<td>1-850-833-7587</td>
</tr>
<tr>
<td><strong>Developmental Center (FWB)</strong></td>
<td>1-850-862-0108</td>
</tr>
<tr>
<td><strong>Domestic Abuse Advocate Hotline</strong></td>
<td>1-850-290-7389</td>
</tr>
<tr>
<td><strong>Domestic Violence Hotline</strong></td>
<td>1-800-500-1119</td>
</tr>
<tr>
<td><strong>Epilepsy Society</strong></td>
<td>1-860-586-7505</td>
</tr>
<tr>
<td><strong>First Call for Help-(help w/ unique situations or human services)</strong></td>
<td>1-850-243-9111</td>
</tr>
<tr>
<td>- Okaloosa / Walton County</td>
<td></td>
</tr>
<tr>
<td><strong>Federal Occupational Health</strong></td>
<td>1-800-222-0364</td>
</tr>
<tr>
<td><strong><a href="http://www.foh.dhhs.gov/">http://www.foh.dhhs.gov/</a></strong></td>
<td></td>
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<tr>
<td><strong>Florida Division of Blind Services</strong></td>
<td>1-800-342-1828</td>
</tr>
<tr>
<td><strong>Florida Abuse Hotline</strong></td>
<td>1-800-962-2873</td>
</tr>
<tr>
<td><strong>Ft Walton Beach Housing Authority</strong></td>
<td>1-850-243-3224 ext. 219</td>
</tr>
<tr>
<td>External Agencies Quick Reference Phone Numbers</td>
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<tr>
<td>-----------------------------------------------</td>
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<tr>
<td><strong>Head Start, Early Head Start; Okaloosa</strong></td>
<td>1-850-651-0645</td>
</tr>
<tr>
<td><strong>Healthy Start Coalition (parent/infant healthcare)</strong></td>
<td>1-850-833-9284</td>
</tr>
<tr>
<td><strong>HIV/AIDS Treatment Information Service</strong></td>
<td>1-800-448-0440</td>
</tr>
<tr>
<td><strong>International English School</strong></td>
<td>1-850-243-3163</td>
</tr>
<tr>
<td><strong>Legal Services of North Florida, Inc.</strong></td>
<td>1-850-862-3279</td>
</tr>
<tr>
<td><strong>Lutheran Services (short-term shelters for troubled /runaway youths)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>ADULT</strong></td>
<td></td>
</tr>
<tr>
<td>Elderly and Disabled Guardianship Program 24 line</td>
<td>1-850-469-4600</td>
</tr>
<tr>
<td>Ryan White Title II AIDS Program</td>
<td>1-850-497-7157</td>
</tr>
<tr>
<td><strong>CHILD/FAMILY: Youth Shelters - Ages 10-17</strong></td>
<td>1-850-453-2772</td>
</tr>
<tr>
<td>- Curry House Pensacola</td>
<td>1-850-682-2374</td>
</tr>
<tr>
<td>- HOPE House Crestview</td>
<td></td>
</tr>
<tr>
<td><strong>Family In need of Services outpatient counseling/Sexual/Physical Abuse Treatment</strong></td>
<td></td>
</tr>
<tr>
<td>- Okaloosa- Walton, Crestview/ Fort Walton</td>
<td>1-850-682-2374/1-850-664-0145</td>
</tr>
<tr>
<td>- Escambia</td>
<td>1-850-453-2772</td>
</tr>
<tr>
<td>- Santa Rosa</td>
<td>1-850-626-4730</td>
</tr>
<tr>
<td>- Gulf Coast Kids House</td>
<td>1-850-595-5815</td>
</tr>
<tr>
<td>- Teen Court Fort Walton</td>
<td>1-850-664-0145</td>
</tr>
<tr>
<td><strong>March of Dimes Ft Walton</strong></td>
<td>1-850-422-3152 or 1-850-785-6460</td>
</tr>
<tr>
<td><strong>Medicare Information Hotline</strong></td>
<td>1-800-633-4227</td>
</tr>
<tr>
<td><strong>Mental Health Association Referral Agency (local counties)</strong></td>
<td>1-850-244-1040</td>
</tr>
<tr>
<td><strong>Military One Source</strong></td>
<td><a href="http://www.militaryonesource.mil/">http://www.militaryonesource.mil/</a></td>
</tr>
<tr>
<td><strong>National Association for Sickle Cell Disease</strong></td>
<td>1-800-421-8453</td>
</tr>
<tr>
<td><strong>National Suicide Prevention Line</strong></td>
<td>1-800-273-8255</td>
</tr>
<tr>
<td><strong>Okaloosa AIDS Support &amp; Info Services</strong></td>
<td>1-850-314-0950</td>
</tr>
<tr>
<td><strong>Okaloosa County Health Department</strong></td>
<td>1-850-833-9240</td>
</tr>
</tbody>
</table>
### Okaloosa County Transit
- Fort Walton Beach
- Crestview

### Okaloosa County Vet Center; Help for combat Veterans and their families
6 11th Ave., Ste G-1, Shalimar, FL 32579

### Okaloosa-Walton Child Care Service

### Parents Anonymous Support Group

### Poison Information Center/(Emergency after hours)

### Ronald McDonald House

### Salvation Army

### Sharing & Caring (emergency food, prescription funds)
- Fort Walton Beach
- Crestview
- Niceville

### Speech & Hearing Center Pensacola

### United Way (local counties) Info Helpline Okaloosa/ Walton

### United Way 2-1-1  [http://united-way.org/211.htm](http://united-way.org/211.htm)

### Unions on Eglin:
- AFGE Local 1897
- AFGE Local 1942 - Rocky Tasse

### Women, Infants, & Children Program (WIC)

### Youth and Family Service
- Fort Walton Beach
- Hope House Youth Shelter, Crestview
- Currie House Youth Shelter, Pensacola

### Phone Numbers

- **Okaloosa County Transit**: 1-850-833-9168, 1-850-689-7809
- **Okaloosa County Vet Center**: 1-850-651-1000
- **Okaloosa-Walton Child Care Service**: 1-850-833-9330
- **Parents Anonymous Support Group**: 1-850-884-4936
- **Poison Information Center**: 1-800-222-1222
- **Ronald McDonald House**: 1-850-477-2273
- **Salvation Army**: 1-850-243-4531
- **Sharing & Caring (emergency food, prescription funds)**: 1-850-244-0778, 1-850-682-1907, 1-850-678-8459
- **Speech & Hearing Center Pensacola**: 1-850-434-4957
- **United Way (local counties) Info Helpline Okaloosa/ Walton**: 1-850-243-0315
- **Unions on Eglin**: 1-850-882-5714, 1-850-882-5270
- **Women, Infants, & Children Program (WIC)**: 1-850-833-9254

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